



Yee Hong Centre for Geriatric Care – CPS Division: QIP 2019-2020 Work plan

Aim	Measure	Current performance	Target	Target justification	Change Ideas	Methods	Process measures	Goal for change ideas
Quality Dimension & Objective	Measure/Indicator	Current performance	Target	Target justification	Planned improvement initiatives (Change Ideas)	Methods	Process measures	Goal for change ideas
Cognitive Condition: To maintain or enhance client's cognitive condition (Community Professional Services - Adult Day Programs)	Annual use of MMSE score to measure cognitive condition	82.6 % Last Year 87.01%	>=80%	Maintain	1) Enhance clients' cognitive condition through activities focusing on cognitive improvement (ADPs) / calculation, language, memory, orientation, rhythm and vision (SDP, MKH ADP) memory training (MTAC)	Through activities focusing on cognitive improvement Through use of technology such as i-pad, virtual reality (VR) in activities	Staff, volunteers, clients and caregivers to provide feedback	100% compliance for receiving feedback during program planning and evaluation meeting by Dec 31, 2019
	% of average MMSE score of adult day program clients (Mini-Mental State Examination (MMSE))				2) Through carefully designed high paced play sessions, various tools and strategies are used to engage and synchronize with clients to enhance stimulation. Observations of clients' behavior are focused on things that are relevant and meaningful to the specific individual	Play intervention for dementia (PID) increase the site of PID from two (MSS & FCH) to three (MSS, FCH & MKH) Provide further training for staff on PID Explore new ways to measure the impact of PID	Staff, volunteers, clients and caregivers to provide feedbacks # of staff trained in PID # of ways to measure the impact of PID	100% compliance by Dec 31, 2019 At least 1 new staff trained in PID by Dec 19 At least one new measure to be implemented by Dec 2019
Progress Report for the May 2019 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
Progress Report for the Aug 2019 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
Progress Report for the Nov 2019 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							

Progress Report for the Feb 2020 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
Mood: To maintain or enhance client's mood (Community Professional Services - Adult Day Programs)	The team uses the Geriatric Depression Scale Short Form (GDS-SF) to monitor the mood of non-severely demented clients attending the ADPs.	Current 2.85 Last Year 2.77	<3.9	maintain	1) Enhance client's mood by providing smoothening activity 2) Enhance client's mood by providing educational talks on mood management 3) Facilitate knowledge exchange among staff of different units	<ul style="list-style-type: none"> provide indoor and outdoor (weather permits) gardening activity for clients (MKH) Educational talks on mood management and Humor Therapy; Promote social stimulation and positive energy through activities Provide training for staff such as Social Effectiveness Training 	# Of indoor and outdoor gardening activities have completed. # of educational events for staff, volunteer, clients and caregivers to increase awareness of mood management and humor therapy # of staff received SET training	5 outdoor and 10 indoor gardening activities to be completed by Dec 2019 At least one education event to be offered by Dec 2019 At least 20 staff to receive SET training by Dec 19
Progress Report for the May 2019 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
Progress Report for the Aug 2019 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
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Progress Report for the Feb 2020 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
Caregiving Competency: To improve caregiver's	% of caregiver satisfaction on educational	Current 70% Central	70%	Maintain	1) Enhance caregiver's competency through educational workshops	<ul style="list-style-type: none"> Educational workshops and e-learning videos on caregiving 	# of workshops /e-learning opportunities provided	Workshops/e-learning to be complete by Dec

perceived caregiving competency (Community Professional Services - Caregiver Support & Education Services)	workshop (Survey on Caregiver's Self-perceived Effect on Caregiving Competency)	LHIN 89.39 % CE LHIN 86.59 % Last year C LHIN 88.46% CELHIN 91.84%			and e-learning videos			31, 2019
Progress Report for the May 2019 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
Progress Report for the Aug 2019 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							
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Progress Report for the Feb 2020 CQC	Performing well? Yes or No: Had additional change idea that was not included in the QIP? Yes or No: If Yes, specify: Enter summary here:							